



insite

ISSUE
46

August 2019

#DecadeOfDrilling
RGS Building on
10 years of growth

REGULAR NEWS AND VIEWS FROM **ROGERS GEOTECHNICAL SERVICES**

> **DEVELOPING. DELIVERING.**

Going Live: Our New CRM

Head to Toe

Spotlight: The Project Team

Ground Force: The Ford Rangers

Welcome to RGS insite issue 46

Our regular newsletter celebrates more than a decade of drilling and keeps you up to date with RGS and industry news.

Rogers Geotechnical Services Ltd are **site investigation specialists** offering ground investigation and geotechnical services to developers, builders, structural and consulting engineers, architects, insurance companies, local authorities, piling and foundation engineers, private individuals and other geotechnical consultants.

UNDER THE SPOTLIGHT THE PROJECT TEAM

Environmental
Geotechnical
Specialists



Geotechnical engineering isn't the kind of thing that often comes up in conversation at the pub or across a dinner table!



We know that for many our work is something of a mystery, but there's so much more to what we do than simply drilling holes!

In fact, our work can save fortunes for clients by preventing construction disasters and the costly lawsuits that often follow them. Whether you need a full site investigation or a stand-alone service such as lab testing, we're keen to sweep away any mystery and misconceptions and give you the lowdown on how and why we can help.

We're therefore producing a series of short articles on how projects progress at RGS and the people, expertise, facilities and equipment that might be involved along the way.

The first of these articles focuses on the people who take your initial call and create your tender: **our friendly, helpful and talented Project Team!**



Why not **grab a hot cuppa** and **click** to find out more?



ENVIRONMENTAL

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SERVING THE UK

Happy Yorkshire Day!



August 1st is Yorkshire Day - a time when Yorkshire folk celebrate all the wonderful landscapes, people, culture, traditions, food, drink and industry to be found in this fabulous region.

With our Head Office set amongst **West Yorkshire's glorious hills and vales**, we're mighty proud that our roots lie here in **God's Own County!**

Even so, our Yorkshire roots have spread very successfully nationwide. **We've always operated further afield**, and in recent years we've established additional bases in **Carlisle, Hull and Burton-on-Trent** which together cover our operations throughout the UK.



Wherever you are and whatever your construction project, our trusted and highly experienced professionals can be with you on site in double-quick time.

NEED A SITE INVESTIGATION? A PHASE I DESK STUDY? LAB TESTING?
CBR TESTING - EITHER IN SITU OR IN THE LAB?
**FOR ANY GEOTECH OR ENVIRONMENTAL QUERY
GIVE US A CALL ON 01484 604 354. WE'RE HERE TO HELP!**

HEALTH & SAFETY

Head to Toe!



100db
BULLDOZER



98db
MOTORBIKE



90db
NIGHTCLUB *



70db
CAR **



It's a well-known fact that **loud noise damages human hearing.**

The higher the noise level and the longer you're exposed to it, the greater your risk of harm. Normal conversation registers at around 60 decibels (dB), and **any sound above 85dB can damage your hearing**, especially if you're exposed to it for more than just a few minutes.

That's why a **good quality, well-fitting pair of ear defenders** should be one of your closest allies. Employers have a duty to provide appropriate hearing protection as well as training on how to use it properly, but ultimately it's **YOU** who must take responsibility for wearing ear defenders when you need to.

Ear-replaceable!

Inside each of your inner ears are **15,000 auditory hair cells** that detect sound. Prolonged or repeated exposure to loud noise can permanently damage the hair cells, causing hearing loss.

Exposure to loud noise (above 85dB) can cause:

- // HEARING LOSS
- // TINNITUS (FREQUENT OR CONSTANT RINGING, ROARING OR BUZZING IN THE EARS)
- // DEPRESSION
- // SLEEP DISTURBANCE
- // DEPRESSION

They're your essential protection against permanent hearing loss. **Keep them clean and if they become cracked, damaged or worn, ask for a replacement.** You're worth it!

* CAN RISE TO 105db ** 7.5M AWAY @ 25MPH





THE RGS FLEET

Ground Force: The Ford Rangers



In recent months we've introduced you to our invaluable (if non-human) team members - the drilling rigs. **These hefty workhorses do a fine job** across the UK, but being neither nifty nor legal for use on the open road, they must always be chauffeured from job to job!

It's our reliable truck fleet that takes the rigs and their expert handlers around the country, and we're delighted to announce the arrival of **four shiny new Ford Rangers** to make sure their precious loads get where they need to be safely and on time.

We genuinely regard our fleet as a vital part of the wider team, and the **vehicles' smart new RGS livery** is an indication of our pride in what we do.

If you're on the road, keep an eye out for our drillers **Rae, Wal and Dave**, in their posh new wheels!



INVESTING IN THE FUTURE

Going live: **Our new CRM system**



Along with health and safety, **great customer service** is always at the top of our priority list. That's why we've recently invested in a **brand new CRM system** that will further streamline our internal procedures.

The new system is being live tested this month and will deliver a range of valuable benefits for our clients as well as our own teams, including:

- // **GREATER CONSISTENCY** IN COMMUNICATIONS
- // **A MORE PERSONALISED** CLIENT SERVICE
- // **GREATER** TIME-EFFICIENCY
- // REAL-TIME PROJECT INFORMATION
AT THE TOUCH OF A BUTTON
- // **REDUCED** PAPER CONSUMPTION
- // **REDUCED** CARBON FOOTPRINT

We hope you already enjoy the high quality service we always aim to deliver, but we'll be interested to know if you spot any **positive changes** as our new system works its magic!!



Environmental
Geotechnical
Specialists





Do you need
**a phase one
environmental
desk study
report?**

RGS STANDARD **RGS PREMIUM**

Contact us for more details
and to discuss your options
for this service

For more information about your investigation requirements
please do not hesitate to contact us.

Telephone on [01484 604 354](tel:01484604354)

[Click here to email us](#)

CLIENT FEEDBACK

Talk to us



We're always keen to hear what clients think of our service
and welcome feedback from within the industry.

We'd love to hear from you.



[Click here to email us your comments](#)

